

Product Warranty Information

Parkitect guarantees its customers a reliable product. In the event of a defect, our company offers a series of solutions. However, due to the different scopes of products and services, our warranties are broken up into a few different categories.

Manufacturing and Materials:

Parkitect will guarantee its products for a period of five years against defects in workmanship including the materials used during the manufacturing process. This warranty does not cover damage or failure due to any acts of God, improper installation, vandalism, abuse, negligence, or lack of maintenance. It also does not cover any product that has been revised, transformed or previously repaired by any one individual or company not hired by Parkitect.

Finishes and coatings:

TGIC Powder Coat - Parkitect will guarantee its products for a period of one year against defects in its TGIC powder coating. This warranty does not cover damage or failure due to any acts of God, improper installation, vandalism, abuse, negligence or lack of maintenance. This warranty does not cover fading from the sun or due to the use of any harmful or non-harmful chemicals or substances. It also does not cover any product that has been revised, transformed, or previously repaired by any one individual or company not hired by Parkitect.

Thermoplastic Coating - Parkitect will guarantee its products for a period of two years against defects in its thermoplastic coating. This warranty does not cover damage or failure due to any acts of God, improper installation, vandalism, abuse, negligence or lack of maintenance. This warranty does not cover fading from the sun or due to the use of any harmful or non-harmful chemicals or substances. It also does not cover any product that has been revised, transformed or previously repaired by any one individual or company not hired by Parkitect.

Stainless Finishes - Parkitect will guarantee its products for a period of one year against defects in its stainless steel finishes. This warranty does not cover damage or failure due to any acts of God, improper installation, vandalism, abuse, negligence or lack of maintenance. This warranty does not cover discoloration due to the use of any harmful or non-harmful chemicals or substances. It also does not cover any product that has been revised, transformed, or previously repaired by any one individual or company not hired by Parkitect.

Galvanized Finishes - Parkitect will guarantee its products for a period of one year against defects in its galvanized finishes. This warranty does not cover damage or failure due to any acts of God, improper installation, vandalism, abuse, negligence, or lack of maintenance. This warranty does not cover discoloration due to the use of any harmful or non-harmful chemicals or substances. It also does not cover any product that has been revised, transformed, or previously repaired by any one individual or company not hired by Parkitect.

In no event will Parkitect be liable for special, essential or consequential damages. This includes, but not limited to loss of use or profits. Parkitect will not be responsible for labor in removal or installation of any products that are covered or under our warranty. Parkitect will arrange for shipping or will need to approve shipping methods and costs in order for the charges to be covered under our warranty.

The foregoing warranty is exclusive and is given and accepted in lieu of any and all other warranties. Whether it be expressed or implied, including or without limitation, the implied warranties of merchantability and fitness stands as written. The remedies of buyer for any breach of warranty shall be limited to those provided herein. No agreement varying or extending the foregoing warranty will be binding upon Parkitect unless it is in writing and signed by an officer of Parkitect.